

# DIVINE TERMS & CONDITIONS FOR EMAIL PRIZE DRAW

## Short Terms & Conditions

Open to UK residents only. You must be over 18 to enter. No purchase necessary. Prize draw closes 25/05/2018. See Full Terms & Conditions.

## Full Terms & Conditions

1. These Terms and Conditions prevail in the event of any conflict or inconsistency with any other communications, including advertising or promotional materials. Entry/claim instructions are deemed to form part of the Terms and Conditions and by participating all entrants will be deemed to have accepted and be bound by the terms and conditions. Please retain a copy for your information.
2. This promotion is open to United Kingdom (England, Scotland, Wales and Isle of Man and Channel Islands) residents aged 18 and over and excludes employees, volunteers and their immediate families of Divine Chocolate, its agents or anyone professionally connected to the promotion.
3. No purchase necessary to enter.
4. The prize draw starts at 10:00 09/05/2018 and closes at 17:00 25/05/2018.
5. Internet access and email account required to enter the online draw. All entrants will be required to provide a genuine email address that is personal, valid and accessible throughout the promotion. In the event that the specified information is not provided or incorrect, the entry will be considered incomplete and therefore invalid. In the event of an email address becoming inaccessible during the promotion, the Promoter is not able to retrieve and amend any existing entries to a new email address.
6. Maximum of one entry per person. If more than one entry is received from the same email address, or from a different email address by the same person, all such entries will be disqualified. Bulk entries or entries from third parties, agencies or consumer groups will not be accepted. All entries to the online draw must be made directly by the person entering the promotion.
7. 20 Divine Chocolate Bars (1x Divine 85% Dark Chocolate, 2x Divine 70% Dark Chocolate, 2x Divine 70% Dark Chocolate with Raspberries, 1x Divine 70% Dark Chocolate with Ginger & Orange, 2x Divine 70% Dark Chocolate Bar with Mint Crisp, 2x Divine 60% Dark Chocolate with Pink Himalayan Salt, 1x Divine Dark Chocolate Smooth Hazelnut, 1x Divine 45% Milk Chocolate, 1x Divine Milk Chocolate, 2x Divine Milk Chocolate with Toffee & Sea Salt, 2x Divine Milk Chocolate with Tangy Orange, 1x Divine White Chocolate, 2x Divine White Chocolate Bar with Strawberries) are available to win in the prize draw. No cash alternative will be offered and the prize is non-transferable. The winner may not use the prize in conjunction with any other offer, promotion or prize draw. The prize is subject to availability and the Promoter reserves the right to change the prize to an alternative of similar value without notice if circumstances beyond their control require it to do so.
8. Winners of the prize draw will be selected at random by an online random number generator from all valid entries received by the closing date. Winners of the online draw will be notified via email within 10 working days of the draw closing date and maybe subject to verification checks.
9. All entrants must ensure that they are contactable on the same genuine email address used to enter, to send a UK postal address to which their prize will be sent. The prize will be sent via Royal Mail. In the event that any winner does not respond within 14 calendar days of original notification, the Promoter reserves the right to withdraw the prize and award to a reserve winner drawn at the same time as the original.
10. Neither the Promoters nor the promotional parties assume any responsibility or liability for:
  - a. Any incorrect, inaccurate or faulty or failed electronic data transmissions.
  - b. Communications line failure, regardless of cause, with regard to any equipment, systems, networks, lines, satellites, servers, computers or providers utilised in any aspect of this Promotion.
  - c. Inaccessibility or unavailability of the Internet.
  - d. Chocolate damaged in transit
11. The Promoters reserve the right to verify all entries and if necessary to disqualify participants where there are reasonable grounds to believe there has been a breach of these terms and conditions. The Promoters will be the final arbiters in any decisions and these will be binding.
12. In the event of circumstances outside the reasonable control of the promoter could affect the proper operation of this promotion or the awarding of prizes, the Promoter reserves the right to cancel or amend the promotion or these terms and conditions, but will always endeavour to minimise the effect to participants in order to avoid undue disappointment.